

Face to Face Appointments



UKIM is a leading provider of independent medical reports and occupational health support.

This guide outlines the policies and procedures we have in place to ensure face to face medical appointments are conducted safely.

Please also check our website <https://www.ukindmed.com> for any updates to this advice.

We understand this is an unsettling time and we want you to be able to attend your medical appointment with confidence. Your medical appointment will be carried out in accordance with relevant government and regulatory body guidelines in order to protect you, to protect our panel of medical experts and prevent the spread of Covid-19. We respectfully ask that you take a few moments to read the following guidance before you attend your appointment.

PLEASE TELL US AS SOON AS POSSIBLE IF:

- You would prefer an earlier, remote consultation by video-chat.
- You are considered to be clinically high risk or vulnerable as this will allow us to determine if you may benefit from a remote consultation instead.

See overleaf for our guide to your appointment...

BEFORE YOUR APPOINTMENT >

Wash and sanitise your hands.

Wear clean clothing if possible.

Please don't be late or arrive more than ten minutes early.

Please DO NOT attend your medical appointment if you are displaying any COVID-19 symptoms.

If you have a new continuous cough, a high temperature, or a loss or change to your sense of taste or smell, do not come to your appointment. Follow the national advice and stay at home for seven days. Information can be found at <https://www.gov.uk/coronavirus>

AT YOUR APPOINTMENT >

To help reduce the risk and spread of infection, we ask that you please:

Wait outside or in the car until the time of your appointment.

Do not attend alongside other family members or friends, where possible.

Wear an appropriate face covering if you have access to one.

Maintain a two-metre distance at all times.

Utilise the sanitising facilities on site.

Observe the Covid-19 guidance measures displayed at the building entrance.

AFTER YOUR APPOINTMENT >

When your medical appointment is over, please:

Utilise the sanitising facilities on site.

Leave the premises as soon as possible.

Wash your hands before meeting anyone else.

If you begin to show Covid-19 symptoms after you have attended your medical appointment, please visit <https://www.gov.uk/guidance/nhs-test-and-trace-how-it-works> for guidance on next steps.

Should you have any questions regarding your medical appointment with us, please don't hesitate to get in touch by calling 0333 414 1988.